

Welcome!

Your GEM vehicle has available 12 or 24 months extended service protection plans through authorized GEM dealers across the country. You can count on your trusted local dealer to deliver high quality service, most having achieved a five-star rating from Chrysler, with select GEM dealers offering mobile “door-to-door” convenience from a factory trained technician. GEM believes customer satisfaction is very important. Not only does GEM have your service needs in mind, but just as important, your time and convenience. Our unique service programs were created with your needs in mind.

Backed by
Marathon Administrative Co, Inc.

For inquiries, please contact:
Royal Administration Services, Inc.
51 Mill Street
Hanover, MA 02339
PH 888.813.8659
www.royaladmin.com
Florida License #60109

This brochure is not a service agreement but a summary of the GEMCare Vehicle Protection program. See your Vehicle Service Agreement for exact terms, coverages, limitations, and exclusions.



Global Electric Motorcars

A Chrysler Company



Extended
Vehicle Service Protection

Enjoy

PROTECTION AGAINST MAJOR
MECHANICAL BREAKDOWNS

24-HOUR ROADSIDE ASSISTANCE

TOWING

NATIONWIDE PROTECTION

INCREASED RESALE VALUE

Extended Vehicle Protection

Global Care Plus

12 or 24 months availability only upon expiration of original new warranty. Includes Manufacturer's Warranty plus 24-Hour Roadside Assistance and Tire Coverage. See New Vehicle warranty for details. Coverage includes, but is not limited to:

Drive Line – Half Shaft Assembly, Electric Motor Assembly, Accelerator Pedal Assembly, Gearbox / Differential Assembly, Converter Assembly, Control Electric Motor, Charger Assembly, Battery Cables, Exterior Charging Inlet.

Suspension (Front & Rear) – Trailing Arm and Bushing Assembly, Spring Cover Shock Assembly, Upper A Arm with Bushing, Lower A Arm with Bushing, Wheel Bearing and Spindle Hub Assembly, King Pin and Knuckle Assembly, Axle Shaft.

Steering – Steering Gear, Tie Rod, Steering Column

Brakes – Brake Hoses, Brake Lines, Parking Brake Assembly, Brake Caliper Assembly, Wheel Cylinder, Master Cylinder, Switch Brake Light Press, Brake Switch Float, Brake Light Switch, Parking Brake Switch.

Electrical – Wire Harness, Horn Switch, Battery Fuse, Turn Signal Switch, Battery Disconnect Switch, Heater and Defogger Assembly, Heater Blower Assembly, Back-Up Relay, Head Light Switch, Ignition Switch, Key Switch, Wiper Motor, Fuse Flasher, Master Disconnect, Module Power and Signal Distribution, Contactor Main, Display LCD Driver, Charger (72 Volt), Gage BDI (72 Volt), Electronic Control Module, Speed Sensors, Heat Sensor Battery, Drive Mode Switch

Body – Hood Latch, Seat Side, Hood Hinges, Horn, Front Hood Strut, T-Handle Pack Latch, Tail Light Assembly (without bulb), Turn Signal Light Assembly (without bulb), Glove Box Lock

Battery – Under your Extended Service Contract your GEL battery coverage begins after your Factory Warranty has expired and will extend for an additional 12 (twelve) Months and will pay 50% of the retail price of a GEM approved Battery.

Global Care

12 or 24 months availability for extended coverage on Drive Line and Battery (see above for descriptions).

The coverage shown for the listed components are samples of the actual coverage. Please refer to a vehicle service agreement application for a complete listing.



Extended Vehicle Service Protection

24-Hour Roadside Assistance

Towing Assistance – When towing is necessary, the covered vehicle will be towed to the issuing dealer or to any location requested by the covered customer, whichever is closer.

Collision Assistance – If a customer is involved in a collision in their vehicle, towing assistance will be provided when needed to direct the vehicle to the issuing dealer or to any location requested by the covered customer, whichever is closer.



Extended Vehicle Service Protection

